



NCH

Manufacturer Industry Notification For Paper and Paperless Coupon Redemption

December 2, 2022

Hot Line # 1-800-833-7096

For inquiries, please see below:

Clearinghouse Personnel:

Email inquiries to clearinghouseinquiries@nchmarketing.com

Retailers:

By Phone: 800-833-7096

By Mail: NCH Marketing Services, Inc.
155 N. Pfingsten Road Suite 200
Deerfield, Illinois 60015
Attn: Trade Management

www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx

Please include contact name and phone number so
we may effectively handle your inquiry

The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge

Glossary

Brands / Products

Brands / products which the manufacturer has previously couponed on and advised NCH of; may not be all inclusive

Family Codes

Family codes as provided by the manufacturer; may not be all inclusive of the manufacturer's complete family code structure

Manufacturer Merger

A manufacturer merging into an existing NCH client

Manufacturer Name Change

An NCH client changing their corporate name

Manufacturer Published Coupon Redemption Policy Updates

Newly published or updated NCH client Manufacturer Redemption Policies which may be found online at the NCH Retailer Support Center, www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx

Manufacturer Redemption Address Change

An NCH client moving to another agent or beginning to process in-house

Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.

Manufacturer Split

An NCH client who has sold products to another manufacturer

New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

New NCH Manufacturer

The information below pertains to both paper and paperless submissions

| Effective Date: | | |
|--------------------|---------------|--------------------------|
| Manufacturer Name | Client Number | Prior Redemption Address |
| | | |
| GS1 Company Prefix | Family Codes | Brands / Products |
| | | |

Manufacturer Merger

The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email NRSpaperless@nchmarketing.com to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.

| Effective Date: | | | | |
|--------------------|---------------|-----------------------------|-------------------|---------------|
| Manufacturer Name | Client Number | Previous Redemption Address | Merging Into | Client Number |
| | | | | |
| GS1 Company Prefix | Family Codes | | Brands / Products | |
| | | | | |

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge

Manufacturer Split

The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email NRSpaperless@nchmarketing.com to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.

| Effective Date: | | | |
|--------------------------------------|---------------|---------------------------------|-----------------|
| Previous Manufacturer Name & Address | Client Number | New Manufacturer Name & Address | Client Number |
| | | | |
| GS1 Company Prefix | Family Codes | | Brands/Products |
| | | | |

Manufacturer Redemption Address Change

The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email NRSpaperless@nchmarketing.com to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.

| Effective Date: | | | |
|-----------------------------|---------------|------------------------|--------------------|
| Manufacturer Name & Address | Client Number | Forwarding Information | GS1 Company Prefix |
| | | | |

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

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Manufacturer Redemption Address Change

The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email NRSpaperless@nchmarketing.com to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.

| Effective Date: | | | |
|-----------------------------|---------------|------------------------|--------------------|
| Manufacturer Name & Address | Client Number | Forwarding Information | GS1 Company Prefix |
| | | | |

Manufacturer Name Change

The information below pertains to both paper and paperless submissions

| Effective Date: | | | |
|--------------------------------------|---------------|---------------------------------|---------------|
| Previous Manufacturer Name & Address | Client Number | New Manufacturer Name & Address | Client Number |
| | | | |

Manufacturer Redemption Clarification

The information below pertains to both paper and paperless submissions

| Manufacturer Name & Address | Client Number | Comments |
|-----------------------------|---------------|----------|
| | | |

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge

Manufacturer Published Coupon Redemption Policy Updates

The following policies have been newly published or updated and can be found at

www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx

| Manufacturer Name |
|-------------------|
|-------------------|

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge